



# Contacts

## Getting Started with Detective

The Contacts section is an aggregation of all contacts, accounts, and groups from all applications and events.

All sections and analytics are laid out in a 3 column fashion across the board making it easier to find the information you are seeking. This document will walk you through which information will be found in each column.

**Column 1**

**Column 2**

**Column 3**

Type	Time stamp (Hawaii)	Description	From	To
Viber call	03/31/2015 12:59:33 PM (UTC-10)	Duration: 00:00:32	Barbara <+79680289231>	
Viber message	03/30/2015 09:21:37 PM (UTC-10)	N 45.8071996, E 15.9841691 1427786497144260	Alison <79639955252>	
Viber message	03/30/2015 09:21:01 PM (UTC-10)	N 45.8073248, E 15.9839678 We will meet soon	Barbara <+79680289231>	
Viber message	03/30/2015 09:20:42 PM (UTC-10)	N 45.8073080, E 15.9839780 1427786442391309	Barbara <+79680289231>	
Viber message	03/30/2015 09:20:39 PM (UTC-10)	N 45.8073080, E 15.9839780 1427786439523909	Barbara <+79680289231>	
Viber message	03/30/2015 09:20:21 PM (UTC-10)	N 45.8073080, E 15.9839780 (Inlove)(flirt)	Barbara <+79680289231>	
Viber message	03/30/2015 09:16:49 PM (UTC-10)	1427786209696733	Alison <79639955252>	
Viber message	03/30/2015 09:16:44 PM (UTC-10)	1427786204513540	Alison <79639955252>	
Viber message	03/30/2015 09:16:37 PM (UTC-10)	1427786197326962	Alison <79639955252>	
Viber message	03/30/2015 09:16:31 PM (UTC-10)	Did know about it!	Alison <79639955252>	
Viber message	03/30/2015 09:16:21 PM (UTC-10)	Wow! Cool app!	Alison <79639955252>	
Viber call	03/30/2015 09:14:35 PM (UTC-10)	Duration: 00:01:30	Alison <79639955252>	



## Column 1

Where: On the left-hand side of the Contacts section

Uses: This is your filter where you can narrow down the content by selection or deselection. Within this column you can choose which types of contacts (Accounts, Contacts, Groups) or Sources to be viewed in Column 2 by unchecking or checking the boxes.

Filters	
<input checked="" type="checkbox"/> <b>Type</b>	3
<input checked="" type="checkbox"/> Account	8
<input checked="" type="checkbox"/> Contact	280
<input checked="" type="checkbox"/> Group	3
<input checked="" type="checkbox"/> <b>Sources</b>	17
<input checked="" type="checkbox"/> Apple Messages	14
<input checked="" type="checkbox"/> Badoo	10
<input checked="" type="checkbox"/> Event Log	9
<input checked="" type="checkbox"/> Expedia	1
<input checked="" type="checkbox"/> Facebook	1
<input checked="" type="checkbox"/> Facebook Messenger	1
<input checked="" type="checkbox"/> Instagram	10
<input checked="" type="checkbox"/> Kakao Talk	5
<input checked="" type="checkbox"/> Phonebook	17
<input checked="" type="checkbox"/> Safari Browser	1
<input checked="" type="checkbox"/> Skype	209
<input checked="" type="checkbox"/> Snapchat	4
<input checked="" type="checkbox"/> Telegram	1
<input checked="" type="checkbox"/> Tinder	1
<input checked="" type="checkbox"/> Twitter	2
<input checked="" type="checkbox"/> Viber	14
<input checked="" type="checkbox"/> WhatsApp Messenger	25

Types:

- Account: These are all accounts that were setup in this device.
- Contact: These are all contacts listed within the device and parsed applications.
- Group: Any group communications.

Sources:

- These are all applications that the contact data is being pulled from.

In the lower section of Column 1 you will find a “Find text...” box. This is a quick filter box. Once you start typing in the word or name you are searching for it will automatically highlight the matching characters in the column.

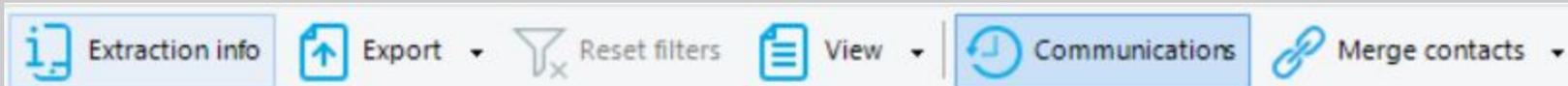


## Column 2

Where: In the center of the section.

Uses: This is your main grid column. Here is where you will see all the content that you have filtered down to on display.

The top bar above column 2:



- To move back to the device information click on the box “Extraction info”
- At the top of the screen is the “Export” function. Here is where you can form a selective report on the Contacts section. You will have the following formats to export your report to: PDF, XLSX, XML, HTML
- To clear out your filters there is a “Filters” button at the top of your screen above Column 2. If the “Clear filters” button is greyed out, this indicates that no filters are active and all available information in this section is being displayed.
- The “View” button allows you to control whether or not you see your tags and thumbnails displayed.
- The “Communications” button will show you all communications of any Account, Contact, or Group that you have selected on the top of the grid. The communications will show at the bottom of the grid.
- “Merge Contacts” button: Once you click on this you will see that you have three merging options. You can see which contacts have been merged by the presence of a blue link in the upper right-hand of each contact.
  - Merge Selected Contacts: If you find multiple Accounts or Contacts that you are certain are the same person, here is where you can merge these into one contact. Select all accounts/contacts belonging to that person (Control, A, and Click - to select multiples) then click on the “Merge selected contacts” option once you confirm that all of the ones to be joined are highlighted in the grid.
  - Unmerge Selected Contacts: Here you can choose which contacts to unmerge. If you click ‘Control A’ to select all contacts, you can unmerge them all at once.
  - Automatically Merge Contacts: This option is controlled by you. Meaning, whatever you set your configurations to on your import merging rules is what defines “Automatically Merge”. If you set your rules to include all matching emails, then this is how your contacts will be merged. Please see the PDF of Configurations for more information.



On the upper right-hand of the grid you will see a box labeled “Find text”. This is to filter through your grid to find specific characters. Once you start typing in your word to be filtered down to, you will see the filtered text start to highlight within the grid. If you press enter, your filtered content will be all that is displayed in the grid.

Once you are in the grid inside the Contacts section:

- The printer icon: Here is where you can select or deselect items to be included in your report.
- The star icon: This is a location to add items as key evidence. If the star is highlighted yellow, your item has been marked. If it's greyed out, it has not been marked as key evidence.
- The tag icon: Once you start adding tags to your evidence items such as "Important" or "not relevant" this is where you will start to see your tags show up. If you choose the box "Tags" in the "View" button as mentioned above, you will then not only see a color tag but will see what the tag has been named. This is also a filtering function drop down menu. You can filter to chosen tags only, if you need to do so. You can also arrange the types of tags in an ascending or descending order here.
- Garbage can icon: This represents anything that was recovered as deleted data.

The bottom of the grid- Communications:

- Here you will find a time filter. You can either use the sidebar or the calendar to filter to the date range you wish to select.
- You can change the view by either looking at the month, day, or hour.

The screenshot displays a contact management interface. At the top, there is a search bar labeled "Find text...". Below it, a navigation bar includes icons for printer, star, tag, and trash, along with a "Type" dropdown menu. The main area shows a list of contacts for "Barbara". Each contact entry includes a profile picture, name, and various communication statistics (calls, messages, phone numbers, etc.).

Below the contact list, there is a "Communications (67)" section. This section has a "Groups (0)" dropdown and a "Time stamp (Hawaii)" dropdown. The communications list includes columns for "Type", "Time stamp", "Description", "From", and "To". The entries show various messages and calls, including Viber messages and calls, with details like duration and sender/receiver information.

Type	Time stamp (Hawaii)	Description	From	To
Viber message	04/10/2015 03:01:18 AM (UTC-10)	Join me on Endomondo - my favorite personal training app: <a href="https://www.endomondo.com/invite/fsi?id=5...">https://www.endomondo.com/invite/fsi?id=5...</a>	Alison <79639955252>	
Viber message	03/31/2015 01:21:47 PM (UTC-10)	N 45.8074063, E 15.9846513 1427844107480049	Alison <79639955252>	
Viber message	03/31/2015 01:21:40 PM (UTC-10)	N 45.8074063, E 15.9846513 1427844100625527	Alison <79639955252>	
Viber message	03/31/2015 01:21:33 PM (UTC-10)	N 45.8074063, E 15.9846513 142784409359033	Alison <79639955252>	
Viber call	03/31/2015 01:21:16 PM (UTC-10)	Duration: 00:00:00	Alison <79639955252>	
Viber message	03/31/2015 01:00:32 PM (UTC-10)	N 45.8074104, E 15.9846032 1427842832219784	Alison <79639955252>	
Viber message	03/31/2015 01:00:30 PM (UTC-10)	N 45.8062300, E 15.9851900 Be careful with this guy	Barbara <+79680289231>	
Viber call	03/31/2015 12:59:33 PM (UTC-10)	Duration: 00:00:32	Barbara <+79680289231>	
Viber message	03/30/2015 09:21:37 PM (UTC-10)	N 45.8071996, E 15.9841691 1427786497144260	Alison <79639955252>	
Viber message	03/30/2015 09:21:01 PM (UTC-10)	N 45.8073248, E 15.9839678 We will meet soon	Barbara <+79680289231>	
Viber message	03/30/2015 09:20:42 PM (UTC-10)	N 45.8073080, E 15.9839780 1427786442391309	Barbara <+79680289231>	
Viber message	03/30/2015 09:20:39 PM (UTC-10)	N 45.8073080, E 15.9839780 1427786439523909	Barbara <+79680289231>	



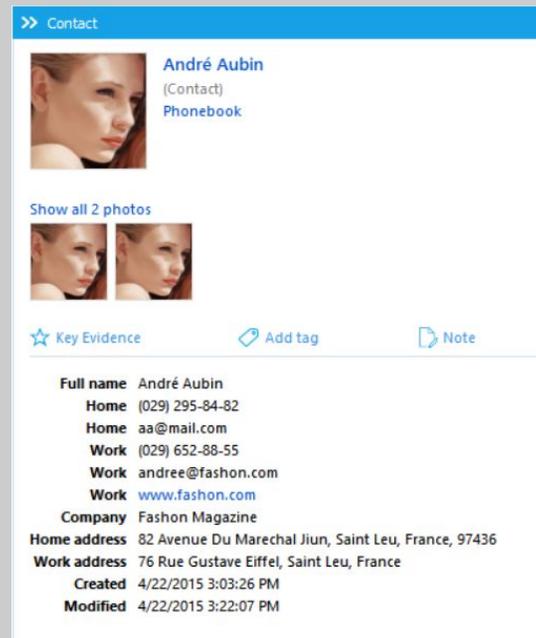
## Column 3

Where: On the right-hand side of the contacts section.

Uses: This is your details pane.

Inside of the Contacts Section:

- Here, information will be unique to the contact that you have selected on the grid (Column 2).
- On the bottom of this pane you will see the option to add the selected item as key evidence, add a tag, or a note.



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